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The Gear Page (<http://www.thegearpage.net/board/index.php>)

- **Effects, Pedals, Strings & Things** (<http://www.thegearpage.net/board/forumdisplay.php?f=4>)

- - **Yup, I paid \$1,000 for a pedalboard. Would you be bummed with it too? (Many pics)**

(<http://www.thegearpage.net/board/showthread.php?t=1478470>)

blobe

09-10-2014 06:01 AM

This thread is pure bliss.

kaseri

09-10-2014 06:11 AM

As a person who has been a wood worker for over 25 years I can honestly say the build quality of your board is junk. There is no way this board is acceptable at any price let alone what you paid.

JRC4558Dude

09-10-2014 06:11 AM

Not worth 1000\$. Not by a country mile. Or even a city one...

jordane93

09-10-2014 06:14 AM

I stick to my >\$30 homemade board.

blobe

09-10-2014 06:21 AM

Get a pt jr and slap pedals on it, for 1000, at least, you'll have something to play with.

But this is a first world problem, guess if you have 1K to put on a wood chunk you are not doing that bad.

(Even if it's a ****in rip off of a chunk :D)

TheRealDeal

09-10-2014 06:21 AM

wow...definitely not a 1k job...wondering if they are charging that for JUST the board...what would they charge to wire your pedals and set everything up for you....

ju5t1n20

09-10-2014 06:29 AM

If that is a Salvage board, i feel your pain. I got screwed over on a board by them last this year. Even after waiting from October 3, 2012 to March 31, of 2013, my board was wrong and never got a straight answer after a month of emails, and I eventually had to sell it for a loss.

MyShadow46_2

09-10-2014 06:33 AM

I'd been looking at one of these boards. I'm not going to do it now, even if it is a one off screw up I don't want to chance it and really their prices are generally "quality" prices; I would expect solid quality control. I mean how can a duff get through the net when there are only 3 people working there (according to the website)

Blue-moon

09-10-2014 06:41 AM

That sucks. For \$1k it should be perfect. It should be a work of art. Atlas Stands is an example of a company that creates beautiful boards and stands. He is a true woodworker. The person who put your board together should be fired.

sleewell

09-10-2014 06:44 AM

honestly the OP owes it to the rest of people here to tell us who built that pile of crap so that others don't make the same mistake he did by giving any more money to those crooks.

ju5t1n20

09-10-2014 06:46 AM

Quote:

Originally Posted by **sleewell** (Post 18557137)

honestly the OP owes it to the rest of people here to tell us who built that pile of crap so that others don't make the same mistake he did by giving any more money to those crooks.

This.^^^ ^^

scolfax

09-10-2014 06:50 AM

Who is "the company"? If their low quality is documented and they don't take care of you then other people deserve to know.

Grady

09-10-2014 06:52 AM

I would send it back, get a full refund.

Don't let them tell you that it was a custom order, that they don't do refunds on custom order BS.

You should not be expected to pay that much for shoddy workmanship. It looks like this company is still in the process of learning how to build a pedalboard.

I've seen better work from China.

Their construction methods alone will result in future failures of the product.

On the hinges they need to dowel in some inserts and use machine screws. Screwing into wood like that on a hinge that is so frequently used, is going to fail. It's not a question of if, but when.

Not having the feet touch, and send it to you in that way.

That alone shows me the company just don't care. (About their product or their customers)

ufo~

09-10-2014 07:00 AM

We need to know what company built that mess. Just for a heads up alone.

Exiled_On_Main_St

09-10-2014 07:08 AM

I'm talking to a (UK) company now who are going to build me a 1.3mx0.60m board with 2 tiers and elevated platforms on both sides, with a flight case for £400.

Google Custom Pedal Boards.

Tim_the_Stoner

09-10-2014 07:09 AM

I can totally justify spending 1000\$ or what ever that's in real money, on a pedalboard made from hand-cut wood and craftsmanship, but I wouldn't pay more than 200-300€ for that board if I had seen it before buying. I'd send it back, tell them to fix

it up for free, because for the rest it looks sweet.

chrisjnyc

09-10-2014 07:12 AM

Why would you pay \$1000 for a pedal board?

trower

09-10-2014 07:14 AM

As a woodworker most of my life, there are some craftsmanship issues here even if you paid allot less. If they are credible, the Co. will be glad you contacted them with this issue, many times a certain elements of construction falls on different people, such as a Router or assembly. No foul, they should make it right and by that I'm mean a new board, otherwise a patch is not what yo paid for. Their problem, they should owe up which I'm sure they will and replace it or repair and offer a (big) partial refund on the purchase price.

bluejazzoid

09-10-2014 07:23 AM

This thread makes me love my hand-made, no-frills, plywood board even more!

Idizzle

09-10-2014 07:25 AM

Personally, if that's the price you wanted to pay, no big deal.

However, that build quality looks to be...less than I would accept. My dad's a general contractor, I've been around quality woodwork my entire life...and with the sloppy drill/router work and glue finishing...I don't think so.

Needless to say...if they didn't measure the HINGES over the FEET?! I'd be quite done. Send it back. Hopefully you paid with a card - use that to your advantage.

vanguard

09-10-2014 07:34 AM

I remember thinking those limited "shipwreck" Salvage boards looked really cool. I saw "\$370" on the website and balked at the cost. After thinking about it a few days, I decided to email about availability. They informed me the \$370 was just a down payment, and there would be several more installments before paid in full. I nearly fell out of my chair before I laughed and deleted the email.

Just something for the OP to consider. If deep-pockets TGP is shocked by the amount you've paid on a piece of gear, there's a very

strong case you've been had.

Seeing the amateur-hour woodwork just seals the deal. If it were me, I'd consider the whole debacle a gut check and do whatever necessary to return the item and reevaluate my actual needs.

NewDr.P

09-10-2014 07:35 AM

i guess thats the advantage of making them wait 6 months. its too late to get the payment back most of the time.

orogeny

09-10-2014 07:41 AM

best of luck and good mojo to the OP
don't settle until you get your money's worth
b/c you sure won't be getting it back
lots of amateur mistakes
professionals deliver
amateurs 'try'

gearmeup

09-10-2014 07:45 AM

This is the most outrageous thing I've ever seen

Alabama Man

09-10-2014 07:47 AM

Sorry man :/

Hope you get it sorted out because that work is unacceptable for the price you paid.

Funky Monkey

09-10-2014 07:55 AM

If "all sales are final", I would demand a huge refund...no less than 50%. If they're not in agreement, start the chargeback process. You did not receive the goods as promised (i.e., functional, new board.)

That said, here's the simple solution about the hardware preventing the rubber feet from touching the ground and serving their intended purpose...make sure part of the agreement is that they send you taller feet. Like, today, not February.

That does NOT excuse the sh###y job they did. Regardless of price. But that will prevent you from dealing with shipping it back and waiting several months for them to probably (based on their "craftsmanship" and other evidence) do the same thing.

MilwMark

09-10-2014 08:13 AM

Quote:

Originally Posted by **NewDr.P** (Post 18556783)
That's insane. I can't believe what I'm reading. This is truly bizarre.

The shoddy design and workmanship, the concept of a \$1000, unwired, un-setup board, or both?

I appreciate that the OP acknowledges that it's a lot of \$ but I guess if it makes him happy.

But then I rock 1/3 of a \$4.88 Wal-Mart floor mat as my "board" in each band, and still have 1/3 left over as a spare! And then I tote that "board" to shows in a Wal-Mart backpack.

Different strokes . I'm sure I get as much of a kick out of being a cheapo as some get out of having really fine craftsmanship. I am lazy and tired (especially by the end of shows) though and am curious how much a board like that weighs?

OP, sorry you got so let down. Hope it turns out OK.

Geosh

09-10-2014 08:20 AM

Quote:

Originally Posted by **ufo~** (Post 18557230)
We need to know what company built that mess. Just for a heads up alone.

Shouldn't be too hard to figure out...

Not many companies making pedalboards out of expensive hardwoods. I imagine that a Google search of "cocobolo pedalboard" might give you a good idea ;)

If not them though, the resemblance is uncanny.

splatt

09-10-2014 08:22 AM

that looks half-assed, shoddy & terribly, unprofessionally done.

DSL74

09-10-2014 08:24 AM

Wow, that is a travesty. If you used a credit card, have you tried contacting your card company to see if you have any recourse to do a chargeback, or is it too late? I would at least try and get the vendor to refund a good portion of what you paid for the crappy work they did. Me I am sticking to my Rubber Maid black book shelf for \$7 plus velcro.
Good luck and report back.

Soothsayer

09-10-2014 08:26 AM

Would return, awful craftsmanship.

DSL74

09-10-2014 08:26 AM

Quote:

Originally Posted by **Geosh** (Post 18557760)
Shouldn't be too hard to figure out...

Not many companies making pedalboards out of expensive hardwoods. I imagine that a Google search of "cocobolo pedalboard" might give you a good idea ;)

If not them though, the resemblance is uncanny.

Interesting, google search says one site might be hacked, or maybe they are just run by a bunch of hacks. If indeed that is the right place.

jsytsma

09-10-2014 08:28 AM

Relieved this isn't Creation Pedalboards - some of his boards look similar in style.

juri

09-10-2014 08:41 AM

LOL

Quote:

Our Competition

Hold on here... Nobody puts links to their rivals on their website! Well kids, we're so confident that our products are unlike anything you've ever seen that we're happy to let you see what else is out there. Go ahead, browse around! The more you dig the better we look.

Pedaltrain
Puma Boards
Agape Custom Shop
NYC Cases
Helweg Custom Pedalboards
Blackbird Pedalboards
Trailer Trash Pedalboards
Fresh Pedalboard Company
Southpaw Pedalboards
West Coast Pedal Board
G Boards
Rebel Boards
Rockfoot

Let's face it, there's a crap load of pedalboard makers out there as well as new hobby builders every day that come and go like waves on a beach. This is just a sample of the choices and we're pretty sure we found most of the best and some of the rest.

crambone

09-10-2014 08:54 AM

for realz?!?!

yucatown

09-10-2014 09:05 AM

The hinges issue is mind blowing. How they thought it was ok to ship it to you like that is beyond me. As has been repeated, send

it back for a refund. I wouldn't even bother giving them a second chance.

I have a custom Blackbird board that turned out very cool, with carrying case, roller wheels, etc. It was much less than \$1000.

madryan

09-10-2014 10:00 AM

Pfffttt...

Get one of these...

<http://www.savagewoodworks.com/produ.../pedal-boards/>

madryan

09-10-2014 10:06 AM

Don't let them string you along till you chargeback deadline is up either. That's the way these yahoo's often do business.

mam8dg

09-10-2014 10:10 AM

I don't think are you being too picky. Custom projects are expensive. You paid for a top-notch professionally constructed board, and it looks like they didn't put in the attention to detail that you paid for. Contact them and let them know you are dissatisfied. I would send an e-mail including all the details from your post & pictures.

OilsFan

09-10-2014 10:25 AM

I honestly thought for that price that the OP bought a pedal board that was custom wired with power supplies and a custom interface box or two, not just the pedal board itself!!

Bushy

09-10-2014 10:34 AM

Listen OP I will hook you up with a GORM board for \$50 in any colour you want problem solved the feet on mine are in perfect alignment and the board is steady as a rock

ArtDecade

09-10-2014 10:35 AM

1000 bucks for a pedal board - you've lost the darn plot, OP.

Imerkat

09-10-2014 10:38 AM

Man, I thought I over paid from one at pedalgear.net.

chaseblissaudio

09-10-2014 10:38 AM

Just wanted to chime in that I've had 2 really wonderful experiences with this company (2 boards) and have been very happy with the product and craftsmanship. I would contact company, they are good dudes.

GreenKnight18

09-10-2014 10:42 AM

TGP lynch mob, you never let me down.

ju5t1n20

09-10-2014 10:44 AM

Wish I could say the same, Chase. But then again you do own a pedal company and are held in high regard. My experience was awful at best. I still have all the emails that were exchanged for solid month, with nothing even remotely close to a resolution. The closest it came was "I'll get with the guys and see what we can do." This is even after 6 month wait for a product that would not fit my specifications, even when the description of said product stated what it would fit.

iahawk36

09-10-2014 12:20 PM

Have you talked with the company? Maybe try that before posting a thread on TGP?

Geosh

09-10-2014 12:21 PM

Quote:

Originally Posted by **chaseblissaudio** (Post 18558710)

Just wanted to chime in that I've had 2 really wonderful experiences with this company (2 boards) and have been very happy with the product and craftsmanship. I would contact company, they are good dudes.

I have heard great things about some of their boards too, but there have also been isolated cases where service/product was less than up to par.

Hopefully they will make good on your board and do it right, especially given the price they charge. They have made some beautiful pieces in the past, and yours should be no exception.

MaxBoogie

09-10-2014 12:25 PM

Besides the terrible workmanship, that bottom panel attachment design is hideous! Even if it worked perfectly as designed, that is just begging for a failure!

If it were me, I'd try and return it and RUN in another direction!

Tiny Montgomery

09-10-2014 12:28 PM

Quote:

Originally Posted by **iahawk36** (Post 18559386)

Have you talked with the company? Maybe try that before posting a thread on TGP?

Why? Is there some conceivable way that they didn't see what we're looking at in the pictures?

He already "talked with the company" when he ordered the board. Did they think he wanted feet that didn't touch the floor, or splintered wood?

I'd definitely be talking to them to demand my money (all of it) back, if I were him, but things like this don't indicate a misunderstanding or minor oversight; it shows absolute apathy.

fenderplayer18

09-10-2014 01:16 PM

Just call and remind them what happened to their good friends at TMG when they started doing the same thing.

hudpucker

09-10-2014 01:25 PM

Quote:

Originally Posted by **GreenKnight18** (Post 18558721)
TGP lynch mob, you never let me down.

Replace 'lynch mob' with 'apologists.'

:D

crambone

09-10-2014 01:48 PM

Quote:

Originally Posted by **ArtDecade** (Post 18558688)
1000 bucks for a pedal board - you've lost the darn plot, OP.

I don't think that anyone should be hating on the OP for spending \$1000.00 on a pedalboard. He obviously had the money to do so and it's what he wanted to do, who are we to say that it's a good idea or not?

jb4674

09-10-2014 02:01 PM

Who made the board??????

SirGilmour

09-10-2014 02:05 PM

Quote:

Originally Posted by **crambone** (Post 18559950)
I don't think that anyone should be hating on the OP for spending \$1000.00 on a pedalboard. He obviously had the money to do so and it's what he wanted to do, who are we to say that it's a good idea or not?

I agree with this.

((TechnicolorSkyline))

09-10-2014 02:11 PM

I'd definitely like to know what they end up doing for you, be it a partial refund, a new board, or whatever.

Guitar Josh

09-10-2014 02:11 PM

Quote:

Originally Posted by **crambone** (Post 18559950)

I don't think that anyone should be hating on the OP for spending \$1000.00 on a pedalboard. He obviously had the money to do so and it's what he wanted to do, who are we to say that it's a good idea or not?

Because he posted about it. You interject facts, they get discussed. Plain and simple.

deadletteroffice

09-10-2014 02:13 PM

At the \$1,000 range, it's my opinion that custom work should be fairly spotless. The sloppiness here in my perspective are the results of either inexperience or lack of care. Or both. Any combination of those factors and it would be hard for me to justify.

If this was a custom guitar and it was put together like that would you be happy? I doubt it. It's all the same.

I hate to say it, but when I see this kind of stuff, and the Vertex stuff and any number of other complaints about various small shops it really erodes my trust in boutique builders. Don't take that the wrong way and freak out. Everything on my board is boutique. But the last 5 years or so has seen an influx of new players in the game. But just because one can, doesn't always mean one should.

I work on my own gear. Amps, guitars, I'll solder up a DIY pedal now and then. I even make my own cables. But should I set up shop and start charging people? Shit no. I know with my own gear, if I screw it up I'll just take it in and have it fixed right. But I should NOT be fixing, modding, building gear and charging people for it.

That's my 2 cents. Good luck man. Sorry to see this. I hope they offer you a discount. Or fix it. And be careful out there. There are some awesome, outstanding boutique builders that I trust whole heartily. But they have earned it over many years of service and reputation. If this thread is any indication of this companies service and reputation I'd stay away. Particularly at those rates.

specialkindofhell

09-10-2014 02:13 PM

Looks like it's a company that hasn't been around very long, only 2 years maybe? This sort of things happens to a lot of people. They start a new business because they're really passionate about it, then suffer an emotional crash after a year or two as they see how hard it is to make a business work and be successful. Products or services falter, things don't get done on time.

danieltyack

09-10-2014 02:13 PM

Hey guy, Daniel from Salvage here.

I didn't read all the comments but I'll address a couple things I did notice from the OP and things I skimmed.

The first thing I did when seeing this earlier was to email the original poster to let him know that I will repair or replace anything that is faulty. I wish that same courtesy was reciprocal but hey... Welcome to the internet.

1. This board was damaged in shipping. When it shipped the feet sat flat on the ground and you can see that the hinges are bent. There's not a design flaw. It just got bent from rough handling. If anything it's a testament to the durability of the case and board. I'm glad to see steel hardware bend before one of my rigs splinter. I've only had something remotely like this happen before and that was a hard enough hit to destroy the board. That particular board was fully replaced free of charge.

2. There were a couple things during the build that I could have done better on. I could have taken more time to clean off excess glue on the underside of the brace. Generally I do wipe it clean but I honestly don't pay that particular area much mind as it's an internal brace that isn't visible without disassembling the board.

3. I didn't trust the hold of a screw under the butterfly latch so I reinforced it with a little squirt of CA glue. Apparently some squished out under the latch and made an unsightly mess. When the board is in its assembled state (as it was delivered) it was not visible. Sure it would have been nicer without but I would rather have a blotch of non-visible glue then worry about a screw.

4. As for price. Nobody forced anybody to spend money. This is a large Cocobolo board with a gold piped, black tweed case with a few jack upgrades. I make the stuff by hand in a small sweaty shop. Don't buy it if you don't have the money.

I have built over 400 of these boards and the general feedback is that they look better in person than the pictures I post. I've never had a return and I'll take a hit to make things right.

I'm hoping the poster gets back to me via email so I can make things right and repair the shipping damage. In the meantime let's all take some deep breaths.

Sidenote: I saw somebody mention that I was involved with TMG. I am not. I have met the guys at NAMM and what not and we

have talked via email. They had wanted a board over a year ago but I had a feeling something wasn't right so I never pursued it.

All times are GMT -7. The time now is 05:48 PM.

Page 2 of 3 [≤](#) [1](#) [2](#) [3](#) [≥](#)

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